



A GOOD DAY'S WORK

The Community Services Industry, including aged and disability services, is Australia's largest and fastest growing area of employment.

Benefits include career path progression and being able to use your skills in multiple fields, here and across the world. So if you are looking for a rewarding, in-demand job where you can truly make a difference to people's lives, this is the career for you!



'When the day's over and workers come in and say, so-and-so said it was an awesome meal, that just makes you go home feeling so good.'

Angus White, Apprentice Chef – Banksia Villages



'I am independent, and I choose the time and the area and when I wish to work. So it makes it very flexible for me and I can balance work and home together.'

Ufuoma Mary Ogunniyi, Personal Support Worker – Better Caring



'Seeing the clients happy and living as normal a life as they possibly can, not excluded from anything, just seeing them grow gives me a lot of satisfaction.'

Jemma Johnson, Team Leader- The Cram Foundation

A GROWING INDUSTRY

By 2050, over 3.5 million older Australians will need to access support services and one in five Australians will have some form of disability. That's a lot of people who need compassionate care and support. Around 80% of services will be delivered in the community.

Employers are looking for people who are practical, flexible, patient and trustworthy who display empathy and compassion. They also value good communication, time management and problem solving skills.

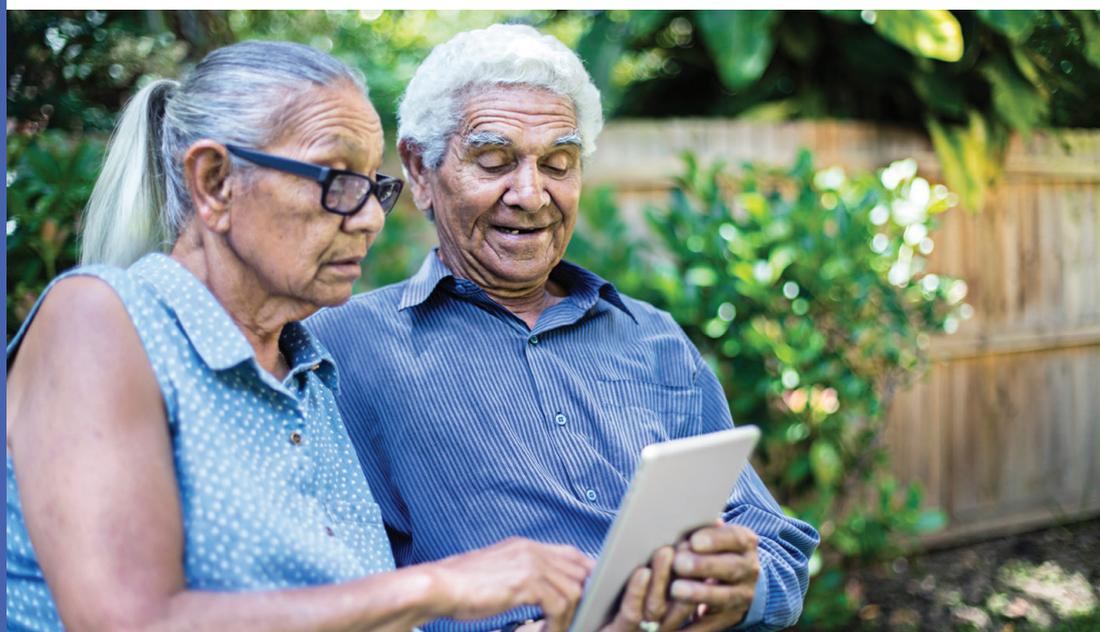
CAREER OPPORTUNITIES AVAILABLE IN AGED AND DISABILITY SERVICES

Aged and disability services provide support to older people, those with a disability, their carers and families. They improve quality of life, independence and wellbeing.

To achieve this, services offered by the sector are quite diverse; this means that there are a large variety of roles and career opportunities available.

EXAMPLES OF ROLES WITHIN THE INDUSTRY

- Direct Support Services (care workers)
- Building services & maintenance (electricians, builders, gardeners)
- Customer Service
- Human Resources (recruiters, payroll officers, management)
- IT & Administration (office support, finance)
- Allied Health Professionals (physiotherapists, occupational therapists, podiatry, enrolled & registered nurses)
- Hospitality
- Case Management
- Team Leaders & Supervisors





QUALIFICATION REQUIREMENTS

In some cases, qualifications are not a prerequisite when looking for a rewarding job in aged and disability services. Often training can be provided either on the job, through a traineeship, or in a work-based training arrangement.

Undertaking a Certificate III in Individual Support, available through your local TAFE or Registered Training Organisation (RTO), will provide you with the foundation you need to provide support for older people or those with a disability. Depending on the role you are undertaking, you may also need a first aid certificate before you can start work.

Working in the aged and disability services sector isn't just about nursing or hands-on caring, there are different roles and career options available in a variety of work environments locally, nationally and internationally.



'I love the variation, you never know what to come in and expect. I would definitely recommend this work - and have.'

Tom Gray, Senior Supervisor – Greenacres Disability Services



'I realised I had a passion for disability services, to make sure that people with disabilities are treated as individuals and are given opportunities to do the best they can.'

Deb Diggins, NDIS Transition Manager, Katungul Aboriginal Medical Service



'I love the problem solving aspect of the work- I gain a lot of satisfaction from solving problems and coming up with unique solutions to people's needs.'

Peter Harvey, Manager, The Disability Trust



There are countless opportunities to grow personally and professionally within the aged and disability sectors:

WHERE DO I START?

Many people start out by completing the relevant training, and there are a number of accredited training providers to choose from in your area.

Other people find work with employers who train 'on-the-job' and offer ongoing opportunities for professional development. Another avenue is to volunteer your time or arrange a work placement opportunity.

You can also get in touch directly with your local aged and disability service providers, or keep an eye out for job opportunities with your local employment agencies.

- Flexible working conditions
- Large variety of employers and work environments
- Financial benefits; such as salary packaging or fringe benefits (depending on your employer)
- Training and study support
- Long-term career security
- Interesting career pathways
- Opportunity for work-life balance
- Workplace variety

